

Nottinghamshire Police performance improvement recognised

Nottinghamshire Police is one of the most improved police forces in England and Wales, according to national police magazine *Jane's Police Review*.

The force was ranked as the joint second most improved force based on the 2006 Police Performance Assessment published last month by Her Majesty's Inspectorate of Constabulary and the Home Office.

In the seven areas of performance rated by the assessment, Nottinghamshire Police was judged to be improving in six areas, stable in one and deteriorating in none. *Police Review* converted these ratings into points, giving Nottinghamshire the joint second highest total.

Find out about crime statistics in your area

A new information service is now available on the Nottinghamshire Police website, showing regularly updated crime and detection performance statistics for different areas of the county.

The figures are presented in graphs at force, divisional and local policing area levels, and show information for the most recent month for which data is available and the year to date.

In both cases, the statistics are shown in comparison to the corresponding period in the previous two years, showing whether recorded crime and detections are going up or down.

Options to view the figures for overall crime or the main individual crime categories are available. To view the statistics, go to http://www.nottinghamshire.police.uk/crime_statistics/

Our commitment to quality customer service

Nottinghamshire Police has formalised its commitment to providing a high quality, responsive and professional service to our customers whenever and wherever they have contact with us and for whatever reason.

The standards of service that people can expect from the force have now been published. They represent our very first Quality of Service Commitment and will be developed as the force works to become even more customer focused.

The QoS is part of the national Citizen Focus policing programme and sets the standard that every force in England and Wales is required to meet in eight areas of customer service, including making it easy to contact us, keeping you informed and ensuring your comments and concerns help to shape how we police.

Our service commitments in each of these areas are published in the About Us section of our website www.nottinghamshire.police.uk

Notts officer shortlisted for national award

Nottinghamshire Police officer Jan Rusdale is in the running for a national Justice Award. Det Sgt Rusdale has been shortlisted for the individual award in the category of outstanding achievement in caring for witnesses after helping to secure a murder conviction with the first-ever use of anonymous evidence in Nottinghamshire.

To avoid the witness being identified, Det Sgt Rusdale organised surveillance and counter-surveillance measures, secure entry to court and security at the witness's home. The award winners will be announced at a ceremony in London on November 24. In 2005 Nottinghamshire Police and partners won the overall Justice Award for the Sherwood Project, which manages prolific and priority offenders. This year, Det Sgt Rusdale is one of three finalists representing Nottinghamshire Local Criminal Justice Board partners.

